



D & P Communications Network Management Practices Policy Disclosure

Effective November 20, 2011

D & P Communications has adopted the following network management practices, performance characteristics, and commercial terms and conditions for its broadband Internet access services in compliance with the Federal Communications Commission's ("FCC's) Open Internet Framework requirements (GN Docket No. 09-191 and WC Docket No. 07-52).

These practices, characteristics, terms and conditions are intended to help preserve the Internet as an open framework that enables consumer choice, freedom of expression, end-user control, competition, and freedom to innovate without permission, while permitting D & P Communications to manage its network reasonably. D & P Communications may revise its Network Management Practices Policy from time to time.

Network Management Practices

D & P Communications utilizes reasonable and responsible network management practices that are consistent with industry standards, and that are tailored to achieve legitimate network management purposes. Because D & P Communications has limited bandwidth, it reasonably manages its network to facilitate Internet usage by all of its customers. D & P Communications uses reasonable and responsible network management practices in an effort to prevent spam, viruses, security attacks, network congestion and other risks that threaten to degrade service.

Congestion Management

Congestion is an Internet access service problem that can slow web browsing, downloading, and other activities of the customers during certain peak usage periods. Congestion may be caused by capacity limits and bottlenecks in a service provider's own network, or by limitations in the capacity of the Middle Mile transport facilities and services that many rural service providers must purchase from unrelated entities to carry the traffic of their customers between their service areas and the closest Internet nodes.

D & P Communications constantly monitors its network to manage congestion avoiding over utilization of circuits.

If significant congestion problems arise, D & P Communications approach is to determine the source of the problem, and to increase the capacity of the affected portions of its network and/or of its Middle Mile routes where warranted. In the event of congestion, all traffic is classified as neutral until congestion passes.

Application-Specific Behavior

D & P Communications does not favor or inhibit applications or classes of applications. Customers may use any lawful and commercially available application. The D & P Communications network does not discriminate against particular types of content. Peer to Peer, streaming video, VoIP, and video downloads are all classified as content neutral.

D & P Communications does not normally monitor the contents of the traffic or applications of its customers. It undertakes no obligation to monitor or investigate the lawfulness of the applications used by its customers. If any party contacts D & P Communications with a substantial allegation that an application being used by a customer is unlawful, D & P Communications will investigate the matter (including consultation, as it deems appropriate, with attorneys, consultants, federal or state regulators, and/or federal, state or local law enforcement agencies), and will take appropriate actions to deal with the use of applications that are demonstrated to be unlawful.

Device Attachment Rules

Only devices that conform to publicly available industry standards, and that are not harmful to D & P Communications' network, are approved for use. D & P Communications reserves the right to disable devices that cause disruptions to D & P Communication's customers or that are not in compliance with industry standards. In the event that D & P Communications disables a device or denies access to application providers, prompt notice will be given of the decision to deny access to the network or disable a device.

Security

D & P Communications provides customers with unrestricted access to all of the lawful content, services, and applications available on the Internet. D & P Communications uses industry standard tools and utilizes best practices and policies to protect customers from spam, phishing, and other unwanted or harmful online content. When D & P Communications identifies harmful or unwanted online content, it may prevent delivery of such content to customers, or customers may be permitted to identify or inspect content to determine if it is harmful or unwanted. D & P Communications' security methods are not intended to prevent end-users from running any specific applications.

D & P Communications employs commercially appropriate security procedures to protect its network and its customer records from unauthorized access by third parties. D & P Communications does not guarantee that it can protect customers from any and/or all security breaches.

Performance Characteristics

The following provides mean upload and download speeds during peak usage periods (i.e., between 7:00 p.m. and 11:00 p.m. on weeknights) are:

- Broadband (which provides high-speed data transmission over fiber optic and coax cable);
- Wireless Technology (which provides high-speed data transmission using fixed wireless antennae);

| Technology: | Mean Download/Upload Speed: | Latency: |
|--------------------|------------------------------------|-----------------|
| Broadband | Up to 8 Mbps/Up to 2 Mbps | 15 ms |
| Wireless | Up to 8 Mbps/Up to 2 Mbps | 100 ms |

Broadband and Wireless internet services are both capable of utilizing real-time internet applications, i.e. VoIP, streaming video, video downloads. Several factors may affect the actual speed, including, but not limited to, the customer's distance from the central office, the customer's computer, activity during peak usage periods, and other Internet traffic. Actual speed depends also on the customer's service tier.

Commercial Pricing

Pricing

In order to meet the usage and budgetary needs of all of our customers, D & P Communications offers a wide selection of Internet access plan options, including promotional offerings, bundled service choices, and a la carte alternatives.

To find out about D & P Communications pricing on Internet services, visit our website at: <http://www.d-pcommunications.com/>, or call 1-800-311-7340 to speak with a customer service representative.

Usage-Based Fees

D & P Communications Internet service is priced on a flat-fee basis (plus taxes). D & P Communications does not charge end users a usage-based fee for Internet service.

Privacy Policy

D & P Communications reserves the right to monitor usage rates, bandwidth, transmissions and content in order to protect the operation of the network through reasonable network management practices discussed above. D & P Communications affords full access to lawful content, services and applications available on the Internet and does not routinely monitor, inspect or store the network activity and traffic of its Internet service users. D & P Communications may collect information regarding customer equipment used on the network, including, but not limited to: equipment type, serial number, settings, configuration and software. D & P Communications may also collect performance information to examine the operation of the equipment, services and applications the customer may use on the network, URLs, data transmission rates and latencies, location information, security characteristics, and information about the amount of bandwidth and other network resources the customer is using in connection with uploading, downloading or streaming data to and from the Internet.

Network traffic, activity, performance information, and equipment information monitored or collected by D & P Communications is done so for the sole purpose of reasonable network management purposes.

D & P Communications Network Management Practices Policy is designed to safeguard our network and its users from spam, viruses, phishing, and other unwanted or harmful on-line content, with the intention of providing the best Internet experience possible for our

customers. D & P Communications Network Management Practices are not intended, nor implemented, to block consumers from accessing the content and applications of their choice, deprive consumers of their entitlement to competition, or discriminate against or in favor of certain network traffic.

D & P Communications is required to comply with relevant state and federal laws, regulations and judicial orders. Information may be disclosed to third parties if D & P Communications determines, in its sole discretion that such a disclosure is necessary to protect our interest or the interests of our customer, or is required to comply with legal requirements or orders. This information may also be disclosed in connection with the sale of our business.

Contact Us

If you have any questions regarding D & P Communications Network Management Practices Policy or would like to file a complaint regarding its network management practices, please contact us at:

D & P Communications
4200 Teal Road
Petersburg, MI 49270
1-800-311-7340
<http://www.d-pcommunications.com/>

If you believe that D & P Communications is in violation of the FCC's Open Internet Rules, you may file either an informal or formal complaint with the FCC.
<http://esupport.fcc.gov/complaints.htm>

Additional Disclaimers

The Open Internet Rules, as adopted, and D & P Communications Network Management Practices Policy are not intended to affect, alter or otherwise supersede the legal status of cooperative efforts by Internet access service providers and other service providers that are designed to curtail infringement in response to information provided by rights holders in a manner that is timely, effective, and accommodates the legitimate interests of providers, rights holders, and end users.

Furthermore, the Open Internet Rules, as adopted, and D & P Communications Network Management Practices Policy do not prohibit D & P Communications from making reasonable efforts to address the transfer of unlawful content or unlawful transfers of content.